***Argo Mill and Tunnel was TripAdvisor’s Traveler’s Choice in 2023 and is the #1 attraction in Idaho Springs!***

Situated in Historic Idaho Springs in the heart of Colorado Gold Country sits the mighty Argo Mill and Tunnel, one of the most striking and prominent heritage landmarks in the American West. The Argo played a pivotal role in the story of the Colorado gold rush and remains one of the largest, most well-preserved historic gold mills in the world.

Today, the Argo invites visitors from around the world to explore how the gold mining industry fueled the wealth and prosperity of the United States. Guests are transported back in time through engaging historical accounts provided by knowledgeable tour guides. Visitors can explore the Argo Tunnel, tour the historic mill, and even try their hand at panning for gold.

The Argo Mill and Tunnel is currently hiring a Tour Guide This individual will be an ambassador of the Argo Mill and Tunnel, introducing visitors to the rich history of the Argo Mill through informative presentations, rich insights, and guided tours. Responsibilities include leading tours of the Argo Tunnel, demonstrating how miners transported ore to be processed in the mill, and explaining the mill’s unique chemical process that extracted more gold from raw ore than any other mill in Colorado.

**Compensation:**

$16 / hour (non-exempt)

* Pay commensurate with experience
* Pay frequency: Bi-weekly

**Additional Compensation Opportunity:**

Tips (potential to average $25 / hour with hourly wage and tips)

**Schedule:**

* Part-time, seasonal available
* Weekend shifts are a must. Must be able to work weekends.

**Key Responsibilities:**

**Be Our Ambassador:** Engage with visitors enthusiastically, answering questions and sharing insights about our historic landmark property and history. Create memorable experiences that encourage visitors to return time and again.

**Presentation to Groups:** Confidently present to tour groups of varying sizes, ranging from a few visitors to several. Excellent communication skills are essential for effective interaction.

**Tour Management:**Efficiently manage tours by greeting visitors, starting presentations on time, providing important safety information, and guiding visitors through the tour path.

**Customer Service:**Maintain a customer-centric approach by interacting professionally and courteously with visitors throughout the Argo Mill property, ensuring positive customer relationships.

**Training:** Participate in comprehensive training to become a successful tour guide and ambassador. Training covers the history of the Argo, effective tour management, and safety compliance.

**Loading and Unloading:**Assist passengers with safe boarding and off-boarding from tour shuttle buses, ensuring their safety.

**Emergency Response:**Understand and implement emergency procedures for accidents, evacuations, and other critical situations to ensure visitor safety.

**Problem-Solving:**Think critically and make decisions under pressure to handle unexpected challenges effectively.

**Teamwork:** Collaborate with Argo Mill staff and vendors to ensure smooth operations, foster a positive work environment, and resolve issues promptly.

**Decision-Making:** Make quick, informed decisions regarding tour changes, safety concerns, and visitor interactions.

**Additional Duties:** Assist with the gift shop as needed, property maintenance, visitor attractions, and additional tasks as required.

**What We Offer**

* A culture of diversity and inclusion - come as you are!
* Paid sick leave
* Direct Deposit
* Flexible schedule
* Collaborative and positive environment
* Have fun while you work

**What You’ll Need**

* **Be our Ambassador:** Be an enthusiastic history buff with a desire to connect visitors to the rich history of the Argo Mill and the Colorado Gold Rush.
* **Presentation Skills:** Comfortable presenting to groups of varying sizes.
* **Cash Handling:**Ability to operate a cash register and make change accurately.
* **Time and Group Management:** Efficiently manage time and groups as you guide visitors through a multi-step tour.
* **Dependability:**Reliable and punctual, as the success of every tour, our business, and visitor satisfaction depends on your reliability.
* **Flexibility:** Adaptable to changing schedules and tour dynamics, ensuring a smooth experience for visitors.
* **Work Eligibility:** Must be eligible to work in the United States (employment-based sponsorships are not offered).
* **Identification:**Must provide acceptable I-9 identification documents.
* **Physical Stamina:** Ability to sit/stand for long periods.
* **Physical Strength:**Ability to lift up to 50 lbs.
* **Multi-Tasking:** Strong ability to handle multiple tasks simultaneously.
* **Background Check:** Employment is contingent upon satisfactory completion of a criminal history background check.
* **Education:** High school diploma or GED required.
* **Reliable Transportation:**Ability to drive to the location in Idaho Springs

Application Deadline: 09/30/2024

(The application deadline referenced above reflects the estimated closing date for this role).

ARGO Mill, LLC is an Equal Opportunity Employer and is committed to providing a workplace free of unlawful discrimination and harassment on the basis of race, color, religion, sex, age, national origin, marital status, veteran status, mental or physical disability, sexual orientation, gender identity or expression, genetic information or any other category protected by federal, state or local law.